

# Green Key Case Study

**Hotel Name:** MGM Grand Detroit

**Key Rating:**



**Section:** Food and Beverage

*The Green Key program helps institutionalize best processes and practices*

**Opportunity:** Upon review of the performance report, MGM Grand Detroit sought out opportunities to institutionalize operating procedures that were already being executed at various levels of the organization, and at other MGM Resorts properties. One policy that was a simple change, was food thawing practices.

**Action:** While some outlets were already taking frozen foods and putting them in walk-ins to thaw overnight, many used running water to thaw meats, vegetables, etc; across 6 outlets can save nearly 500k gallons of water per year. Total investment was the internal cost of training the staff.

**Annual ROI:** \$2,110 per year on water cost



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